Loan complaint evidence log

Assemble a timeline and supporting records for a financial complaint.

DATE / QUOTE DATE

RECORD YOUR FIGURES AND QUESTIONS

Company and account reference

What happened and when

Amount or payment in question

Prior contact and response

Documents supporting the issue

Requested resolution and next step

QUESTIONS TO RESOLVE

- [ ] Are copies of statements and messages available?
- [ ] Is the requested resolution specific?
- [ ] Have private details been removed from public copies?

NEXT ACTION / WHO TO CONTACT / FOLLOW-UP DATE

Official background: https://www.consumerfinance.gov/consumer-tools/

fintoku.com/resources/loan-library/

Use current written terms. This worksheet organizes your notes; it does not calculate approval or eligibility.